

RICOH Always Current Technology

Scalable intelligence



Scalable and intelligent solutions for forward-thinking businesses

Keen to implement technology that intelligently updates itself? Looking for hardware that can be scaled to meet changing business needs? We have the answer. With RICOH Always Current Technology enabled, the software powering your intelligent device can be regularly updated.

With work styles and technology constantly evolving, our customers look to us for product enhancements that will drive productivity and improve efficiency. To protect your investment in Ricoh technology, we've changed the way that we make new features and updates available.

RICOH Always Current Technology allows us to deliver timely solutions to your changing needs. With RICOH Always Current Technology enabled, the capabilities of your RICOH Intelligent Device can grow with you.



Smart evolution

Printers and multifunctional devices are essential business tools. We continuously develop our products, enhancing functionality and adding new features that make them ever more productive and efficient. We created RICOH Always Current Technology to allow you to benefit from the latest enhancements without needing to upgrade from one model to another.

With RICOH Always Current Technology, you have access to the latest features and functionality supported by your device, regardless of when it was purchased.

Dynamic scalability

With RICOH Always Current Technology, the capabilities of your device can grow with your business. Our platform allows you to install new features as they become available; there is no need to call a technician or wait until the end of a contract. New applications can be downloaded directly from the RICOH Application Site.

You can invest with confidence in Ricoh technology, knowing that its functionality and value will grow over time.

Intelligent security

Security is in our DNA. To protect your business, our devices conform to IEEE 2600. And since a Ricoh-only operating system sits at the heart of our security model, our devices do not share the vulnerabilities of open-source systems. No unnecessary components are installed, root access is denied, and embedded applications must pass compatibility tests before they can run on the device.

With RICOH Always Current Technology updates, you can be assured that your device security is up to date.



Dynamic Workplace Intelligence

RICOH Always Current Technology is an enabler and a core part of the intelligent technological ecosystem developed by Ricoh to empower your business.

That ecosystem - Dynamic Workplace Intelligence - encompasses RICOH Intelligent Devices, RICOH Always Current Technology, Ricoh Smart Operation Panel, RICOH Application Site, RICOH Smart Integration and RICOH Intelligent Support.



Dynamic Workplace Intelligence is about connecting our capabilities, and intelligently integrating Ricoh hardware, software, applications and support, to build seamless workflows that meet your business needs. A smarter workplace means a more agile, capable and productive business. Dynamic Workplace Intelligence will set your team up for success, allowing your employees to focus on what they do best.

RICOH Intelligent Devices

With RICOH Intelligent Devices, you benefit from outstanding quality, reliability and security. What is more, you can connect your RICOH Intelligent Device to external cloud services and install workflow applications which help your employees work faster, smarter and more securely.



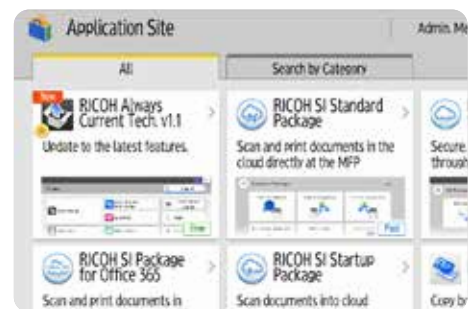
Smart Operation Panel

Unlock the full extent of your device capabilities with the user-friendly Smart Operation Panel. Its intuitive touchscreen interface mimics that of your smart device. And, because it is consistent across all RICOH Intelligent Devices, it provides a uniform and easy-to-use platform.



RICOH Application Site

Accessed via the Smart Operation Panel of your RICOH Intelligent Device, the RICOH Application Site allows you to download and run a variety of smart applications on your device. The apps are designed to meet specific business needs and will help to streamline your workflow.



RICOH Smart Integration

RICOH Smart Integration helps automate document workflow tasks, without the capital expense of on-premise software. Simplify mobile printing, or the scanning of documents to destinations, whether that is a local folder or to a cloud account, such as Box, Dropbox, Office 365 or others.



RICOH Intelligent Support

Our multifaceted service and support platform provides help when it is needed. How-to videos, accessed via the Smart Operation Panel, help you complete simple tasks like toner replacement quickly and easily. And, we are able to provide fast support through remote access to your Smart Operation Panel, if required.



Smart updates delivered to your device

Easy automatic updates

RICOH Always Current Technology is a standard feature of the latest RICOH Intelligent Devices. Quietly supporting you, it can automatically download software updates. And, much like your smartphone, it will prompt you to activate the updates at your convenience. The process is simple, secure and fast.



Simple manual control

RICOH Always Current Technology is enabled by default, but should you prefer to manually update your device, updates can be downloaded directly from the RICOH Application Site. We also support devices that are not connected to the internet. If your device does not have internet access, your Ricoh Customer Service Engineer can install updates from an SD card.

To download the latest version ...

RICOH Always Current Technology version 1.0 was introduced with selected RICOH Intelligent Devices in early 2019. The latest version (RICOH Always Current Technology version 1.1) will be made available via the Application Site and offers a number of enhancements which improve device functionality and simplify operation.

1. Navigate to the RICOH Application Site.
2. Select RICOH Always Current Tech. v1.1.
3. Select Install.
4. When the installation is complete, your device will restart, running the latest version of RICOH Always Current Technology.*
5. Activate V1.1 via the RICOH Application Site.*

*Restart and activation only required if firmware is not up to date

Note: Your device must be compatible with RICOH Always Current Technology, must be connected to the internet and have access to the RICOH Application Site. If your device does not meet these criteria, please contact your local Ricoh service support centre.



RICOH Always Current Technology V1.1 enhancements

Settings screen user interface

The enhanced UI makes it easier to navigate the System, Paper Tray, Copy/Document Server, Fax, Printer, Scanner, Maintenance, Address Book, Inquiry and Counter settings.*

*The enhanced UI is not enabled by default and must be activated by the administrator.



Setting search feature

An improved search feature allows you to search for settings using keywords. To refine the results, more than one keyword can be entered.



Reserve copy (Job preset)

Saving time, this feature allows you to preset another copy job whilst the device is processing the current copy job. The next copy job will start automatically when the current job has been completed.



Repeat smart copy

Enables images to be tiled or repeated multiple times. The number of times an image is repeated is determined by the original image size, the reproduction ratio and the copy paper size.



Positive & negative copy

Enables images to be copied with their colours inverted.



Mirror image copy

Enables an image to be copied as a mirror image.



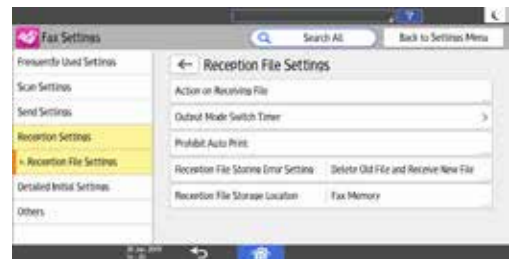
Slip sheet copy

Enables a blank sheet of paper to be inserted between copy sets for easy identification.



Fax reception file storage location

The Reception File Storage Location has been added to Fax Settings. This enables a user/administrator to determine whether fax messages are stored in Fax Memory or to the Hard Disk.



Fax memory transfer file type setting

Allows the user/administrator to determine the file format used to transfer fax memory files. The supported file formats are: TIFF, PDF and PDF/A.



RICOH
imagine. change.

www.ricoh.ch/en

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